Flow Global Support™

The Lifecycle FPZ Services



FPZ™

SIMPLIFIED FLUID HANDLING

Active support on the whole range of our products



FPZ™
BLOWER SOLUTIONS

Doseuro™
METERING PUMP SOLUTIONS

ArìVent™
FAN SOLUTIONS

The **Flow Global Support**™ benefits

- EXCELLENT AND CONSTANT PERFORMANCE OVER TIME
- TIME REDUCTION IN MACHINE STOPS
- PROTECTION OF YOUR SYSTEMS
- "AS NEW" PERFORMANCE ON REFURBISHED PRODUCTS
- INCREASE OPERATIVE LIFE
- REDUCTION IN ENERGY CONSUMPTION

Flow Global Support™

The service that follows you always and everywhere. Or anticipates you.

FPZ works every day to improve the satisfaction of its customers, for this reason we have chosen to develop Flow Global Support, a simple, professional and efficient customer service that guarantees active support for any need.

From installation to prevention, we are able to offer a fast and safe assistance.
A team of specialists is ready to intervene offering the right service at the right time, accompanying the customer in all phases of the product life cycle.



FLOW GLOBAL SUPPORT
LIFECYCLE SERVICES

service@fpz.com



A team of specialists at your disposal

Our international team of engineers and service experts are trained and ready to intervene on your machinery, guaranteeing quality maintenance made possible thanks to the use of original spare parts capable of extending the life cycle of the product.

The peace of mind of a tailor-made assistance solution

We provide tailor-made solutions agreed with the customer based on specific needs, focusing on the quality of the services offered and the reliability of our services, at the same time simplifying processes and improving the cost-benefit ratio.

Discover more

www.fpz.com/fgs

The Lifecycle FPZ Services

03.
ASSISTANCE

- Preliminary remote analysis
- FPZ in-house repairs
- On-site assistance
- Network of certified partners
- Original spare parts guaranteed
- Replacement machines available
- Factory performance reset (As New)





02.
INSTALLATION

- Commissioning (complete installation)
- Efficiency test
- Performance test
- Preassembly of components and systems



FLOW GLOBAL SUPPORT

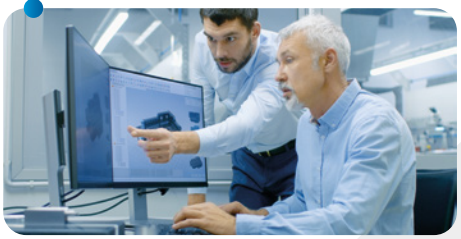
04. PREVENTION

- Maintenance Programs
- Preventive Maintenance
- Targeted assistance on components at greatest risk of deterioration
- Customized Service Contracts



01. PRE SALES

- Technical consultancy
- Information Support
- Verification of installation conditions
- Turnkey solutions



FPZ
Worldwide
sales network

FPZ™
SIMPLIFIED FLUID HANDLING



Direct presence

FPZ UK Ltd.
Andover Hampshire, UK

FPZ Austria GmbH & Germany
Krems, Austria

FPZ France S.a.r.l.
St. Priest, France

FPZ España & Portugal
Spain

FPZ Russia
Moscow, Russia

FPZ Turkey
Istanbul, Turkey

FPZ, Inc.
Saukville, Wisconsin, USA

FPZ México
Zapopan, Jalisco, México

FPZ Middle East
Dubai, United Arab Emirates

FPZ APAC
Singapore

Agents and distributors

Headquarter

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Concorezzo (MB), Italy

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4
production plants

10
subsidiary branches

70
countries